

<First Name> <Last Name>

<Address Line 1>

<Address Line 2>

<City>, <State> <ZIP>

<Date>

Dear <Provider/First Name/Last Name>,

We are excited to share with you that Amerigroup Iowa has partnered with CareBridge to leverage its software platform for the Electronic Visit Verification (EVV) solution in Iowa beginning on September 1, 2020. EVV is applicable to the following service types:

- S5125 - ATTENDANT CARE SERVICES, PER 15 MINUTES
- S5130 - HOMEMAKER NOS, PER 15 MINUTES
- S5131 - HOMEMAKER NOS, PER DIEM
- T1019 - PERSONAL CARE SERVICES, PER 15 MINUTES

The following services would be optional within Amerigroup Iowa's instance for ease of billing for providers who provide both the above required services and any of the services outlines below.

Personal Care Attendant Services:

- S5125 - ATTENDANT CARE SERVICES; PER 15 MINUTES
- S5130 - HOMEMAKER SERVICE NOS; PER 15 MINUTES
- S5131 - HOMEMAKER SERVICE NOS; PER DIEM
- S5135 - COMPANION CARE ADULT ; PER 15 MINUTES
- S5150 - UNSKILLED RESPITE CARE NOT HOSPICE; PER 15 MIN
- T1019 - PERSONAL CARE SERVICES PER 15 MINUTES

Home Health Unskilled Services:

- T1005 - RESPITE CARE SERVICES UP TO 15 MINUTES
- T1004 - SERVICES QUALIFIED NURSING AIDE UP TO 15 MINUTES
- S9122 - HOM HLTH AIDE/CERT NURSE ASST PROV CARE HOM;-HR
- T1021 - HOME HEALTH AIDE/CERTIFIED NURSE ASST PER VISIT
- S9127 - SOCIAL WORK VISIT IN THE HOME PER DIEM
- S9122 - HOM HLTH AIDE/CERT NURSE ASST PROV CARE HOM;-HR
- G0156 - SRVC HH/HOSPICE AIDE IN HH/HOSPICE SET EA 15 MIN
- G0155 - SRVC CLINICAL SOCIAL WORKER HH/HOSPICE EA 15 MIN

Home Health Skilled Services:

- T1000 - PRIV DUTY/INDEPEND NRS SERVICE LIC UP 15 MIN
- T1031 - NURSING CARE IN THE HOME BY LPN PER DIEM
- T1003 - LPN/LVN SERVICES UP TO 15 MINUTES
- S9123 - NURSING CARE THE HOME; REGISTERED NURSE PER HOUR
- S9124 - NURSING CARE IN THE HOME; BY LPN PER HOUR
- T1001 - NURSING ASSESSMENT/EVALUATION
- T1030 - NURSING CARE THE HOME REGISTERED NURSE PER DIEM
- T1002 - RN SERVICES UP TO 15 MINUTES

What is EVV?

Electronic Visit Verification (EVV) uses technology to electronically record when attendants begin and end providing services to Medicaid members. These systems require a device like a mobile phone, tablet, or landline to collect attendant's start and end times. The requirements for a compliant EVV system are outlined in the 21st Century Cures Act, which was signed into law in 2016.

Amerigroup Iowa will require providers to use the CareBridge portal beginning on **[Insert EVV Claims Denial Date]** to submit confirmed visits and generate claims. We encourage you to begin using EVV before the deadline to allow time to prepare for this change. Being prepared will be important so you don't experience a disruption in claims reimbursement and to ensure you are fully operational by the deadline.

What's Next?

To help ensure a smooth implementation, we ask that you please complete the CareBridge provider survey which is found here: <http://survey.carebridgehealth.com/iaevv> by June 30, 2020. Completion of this survey will provide critical information regarding Iowa Provider Agencies, including those that are using an EVV solution today. Your response will help determine the setup and configuration for your agency, as well as identify a contact person for receiving communications and training notices.

Please allow approximately ten minutes to complete this survey. The respondent should be familiar with claims, billing/EDI, authorization process, and current EVV platform (as applicable).

Have Questions?

For additional information or to learn more, contact us here:

Amerigroup Iowa	Visit https://providers.amerigroup.com/IA or call 1-800-454-3730
CareBridge	Email IAEVV@CareBridgeHealth.com or call (844) 343-3653

We look forward to our partnership with you and CareBridge!

Sincerely,

[Name of Provider Relations Team Lead]

[Healthplan Name]